Viewpoint: 'AI is already humming along in unseen and unregulated ways that touch millions of Americans who may never have heard of ChatGPT'

A growing share of businesses, schools, and medical professionals have quietly embraced generative AI, and there's really no going back. It is being used to screen job candidates, tutor kids, buy a home and dole out medical advice.

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Here's how AI is already affecting ...

## How people get a job....

Al has already influenced hiring, particularly at employers using a video interview tool.

Hiring technology these days isn't just screening for keywords on resumes — it's using powerful language processing tools to analyze candidates' answers to written and video interview questions, said Lindsey Zuloaga, chief data scientist at HireVue, an AI-driven human resources company known for its video interviewing tools.

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## How kids are being educated...

While ChatGPT has <u>roiled academia with concerns about cheating</u> and how to police it, AI is starting to assist K-12 students and teachers with everyday tasks and learning.

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## How homebuyers navigate the real estate market...

Because AI is good at complex data analysis, it has the potential to revamp the housing industry and — similar to hiring — also enshrine human biases that have shaped American homebuying for generations.

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## How doctors interact with patients...

Al is increasingly becoming a co-pilot for doctors across the country. When a patient gets an X-ray, Al systems are now assisting physicians in deciphering the images — and some can do it as well as a human

, according to recent studies.

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